

Data Protection Statement Website

(Last updated on August 2024)

We appreciate your interest in Fresenius SE & Co. KGaA ("Fresenius"). Protecting your privacy is important to us. We would like to inform you on how we collect personal data, what types of information we collect, and explain to you how that information is used.

We also inform you that our websites include links to external sites which are not covered by this Data Protection Statement. Also, some of our Fresenius subsidiaries' local websites may include different data protection statements. Your visit to such websites is subject to the respective data protection statement.

The processing of personal data is subject to the EU General Data Protection Regulation (GDPR) and the Telecommunications Digital Services Data Protection Act (TDDDG). This data protection notice informs you about how your personal data and information is processed in your terminal equipment (e.g. laptop or smartphone) when using these websites and what data is involved.

Contact

The Controller responsible for the processing of your personal data in relation to the use of this website and its functionalities is:

Fresenius SE & Co. KGaA
Else-Kröner-Straße 1
61352 Bad Homburg
Phone: +49 6172 686 0
Fax: +49 6172 686 2628
E-Mail: pr-fre@fresenius.com

You can also reach out directly to our Data Protection Officer via:

Fresenius SE & Co. KGaA
Data Protection Officer
Else-Kröner-Straße 1
61352 Bad Homburg
Germany
E-mail: dataprotection@fresenius.com

Processing of your personal data

We process your personal data for the following purposes and on the basis of the following legal bases:

Recording of technical characteristics when visiting the website

We collect information about your visit to our website, as we do with most other websites. When you visit our website, the web server temporarily records

- the domain name or IP address of your computer,
- the file request of the client (file name and URL),
- the http response code,
- the website from which you are visiting us,
- which Internet browser and which operating system you are using,
- the nature of their device,
- the date of her visit,
- as well as how long you've been here.

Your IP address is only recorded anonymously - shortened by the last block of numbers (octet). The logging of data is necessary for navigation through the pages and use of essential functions (§ 25 II No. 2 TDDDG, Art. 6 I b) GDPR). In addition, the data is used for the purpose of detecting and tracking abuse on the basis of the legitimate interests of data security and the functionality of the service (Art. 6 I f) GDPR, § 25 II No. 2 TDDDG). In particular, no overriding interest of the data subject is opposed to a use for the defense against attempted attacks on our web server to ensure proper use. The data will neither be used for the creation of individual profiles nor passed on to third parties and will be deleted after seven days at the latest.

When you actively provide information when contacting us

We will collect and process data you actively provided to us for instance when filling in online forms when contacting us by means of communication such as e-mail, telephone or mail. In case of online forms, the purpose for which you provide us with your personal data can be found on the form itself, generally the purpose will be to communicate with you.

If you contact us via e-mail, phone, fax or an online contact form provided on our website, we process personal data as far as provided by you: your name, company, profession, address data, e-mail address, phone number, fax number, content and type of your request and possible further information provided by you for the purpose of responding to your inquiry. We do this based on your prior given consent (Art. 6 sec. 1 lit. a) GDPR) or, in order to execute a contract you are party to (Art. 6 sec. 1 lit. b) GDPR), or based on our legitimate interest in communicating with you and answer your inquiry, which is not overridden by your interests, rights or freedoms since you contacted us yourself (Art. 6 sec. 1 lit. f) GDPR). We will not use the information as a basis for contacting you further for marketing purposes, unless you have given us your explicit consent to do so.

Your contact details will be stored after the inquiry has been completed, in order to be able to react to follow up inquiries, if these arise. Details provided on online forms are always collected using a secure connection to protect personal information from manipulation or unauthorized access. Please be aware that regular e-mail traffic is not secure.

When you view YouTube Videos on this site

As part of the activity feed, we incorporate videos from YouTube on our website from time to time. YouTube, as the majority of websites, uses cookies in order to collect user specific data on its website for, amongst other things, recording video statistics, prevent fraud, and improve the user-friendliness. These YouTube videos are implemented using a Shariff-like method, Further data processing operations are triggered once the YouTube Video is started.

For more information about privacy on YouTube, see [Google's privacy policy](#).

Recipients of your personal data

In order to provide our website we make use of external service providers ("Processors"), such as hosting service providers, who thereby get access to your personal data. In this context data, which results from hosting the Website is processed by NetFederation GmbH, Sürther Hauptstraße 180b, 50999 Cologne, Germany All Processors are carefully chosen by us and regularly checked. These processors may only process personal data for the purposes determined by us and may only process data in accordance with this Data Protection Statement and applicable data protection laws.

In order to be able to handle your inquiries, we will forward your inquiry, including your personal data as provided by you, to your local country contact. This may lead to your personal data being transferred to a third country outside of the European Union, which may not provide a similar level of data protection. With regard to those countries we have provided appropriate safeguards in order to secure your personal data to a degree that equals the level of data protection in the European Union. These safeguards are Standard Contractual Clauses that have been issued by the European Commission. Where no safeguards are provided we will ask you for your consent.

We will not disclose your personal data to any governmental authority, unless required by law. Our employees, agencies, and retailers are obliged to respect the confidentiality and protection of your personal data.

Local Storage

The Local Storage is data in your browser's cache that persists even after you close the browser window and can be read as long as it is not emptied.

Your computer's local storage is used on this site to track the decision whether or not you consent to the use of cookies on our website. Your selection will be saved automatically.

If you do not want the local storage feature to be used, you can customize or deny it in your browser settings.

Local storage content can be found in your browser under the "Chronicle" or "Local Data" settings.

Third parties cannot access the data in the Local Storage.

Cookies

Our website uses cookies. Cookies are small text files that are stored locally on your computer by your web browser. Before cookies are used by us, you will be asked whether you agree to this. You can delete cookies at any time, even if they have already been used. Please follow the instructions of your browser provider for the settings.

What cookies do we use and why

Session and functional cookies

For a functioning and individualized browsing experience, we use so called "session cookies" which will help to identify you while using our website, in order to make the visit of our website more convenient. These "session cookies" will be deleted automatically and immediately after you close our website. These session cookies cannot be deselected because they are necessary for the proper use of the website.

We also use a functional "cookie notifier" cookie, which saves your decision either to agree with the usage of cookies on our website or not. It is saved automatically upon your click on one of the two options available. Your acceptance of our cookies is stored for one year from then on; if you decide to refuse our cookies, your decision will be stored for one month. During this time the cookies information banner will not be shown again.

These cookies are necessary for you to navigate the pages and use essential functions. They enable basic functions, such as access to secure areas or setting your privacy preferences. The legal basis for these cookies is § 25 II Nr. 2 TDDDG, Art 6 I b) GDPR.

Tracking cookies

Our website uses Matomo (formerly Piwik) an open source web analytics tool. Matomos "tracking cookies" are used to analyze and improve how our website works.

These cookies collect pseudonymous non-user-specific information only. These cookies track for instance the time of the visit of the website, how often visitors use a page of our website, which pages visitors go to most often, how long they stay on which site, the websites that directed the visitor to our website and if they get error messages from our pages. In addition to this, the country of origin, the browser and the operating software of the visitor are tracked. These cookies collect information in a way that cannot be used to identify a single user of our website. Whenever we use tracking cookies, your data will be immediately anonymized right after collection.

The information generated by Matomos cookies about your use of the website (including your IP address anonymized prior to its storage) will be stored on the server of our in-house service provider, NetFederation GmbH, Sürther Hauptstraße 180b, 50999 Cologne, Germany. The anonymized IP-address that is transmitted will not be merged with other data collected by us. Those data will be stored for five years. If you decide to set a "do-not-track" preference in your web browser or on your mobile device, your visit will not be tracked.

These cookies help us to improve the performance of our website and enhance the user experience. The collection of anonymous and pseudonymous information allows us to compile statistics on the operation of the website (for example, the number of visits and traffic sources) and user behavior on it (for example, movement paths and interaction with the website). The legal basis for these cookies is Art. 6 I a) GDPR.

Below you are given the option to deny the collection and analysis of various statistical information of your page visit.

If the box below is checked, your usage statistics are collected and analyzed.

If the box below is not checked, no usage statistics of your visit will be collected anymore. It should be noted that a unique cookie is set to allow this functionality.

How to manage cookies:

Whether you allow the use of cookies is your choice, you may enable or disable the use of cookies by websites such as ours at any time by selecting the respective browser settings. Also, you can delete already set cookies at your own discretion at any time. However, please note that if you choose not to accept the use of cookies you may not be able to experience the full functionality of this website.

If you give your full consent to the use of the above-mentioned cookies, this decision will be stored until you revoke your consent to the use of cookies. We will also ask you for your consent again after one year.

If you refuse to use the cookie completely, we will ask you for your consent again after one month.

If you make specific decisions for or against certain types of cookies as part of the [cookie settings](#), this will be stored for a period of 12 months and we will ask you again for your consent.

In order to refuse the use of cookies, you will need to manage the settings of your web browser or on your mobile device. More information on how to do this can be found here, depending on the web browser you are using:

[Chrome](#)

[Firefox](#)

[Internet Explorer](#)

[Safari](#)

If you choose to delete cookies, you might have to confirm certain dialogs once again in order to use all functionalities of this website. Please note that your cookie settings are always related to the web browser you are using, and the settings are of no effect if you use a different web browser upon your next use of this website.

You can revoke your consent to the use of cookies at each and any time in the [cookie settings](#).

Your rights as a data subject

Right to access

You have the right to obtain from Fresenius confirmation as to whether or not personal data concerning you is being processed, and where that is the case, access to the personal data.

Right to rectification

You have the right to request from Fresenius the rectification of inaccurate personal data concerning you.

Right to erasure

You have the right to request from Fresenius the erasure of personal data concerning you under the prerequisites put up in Art. 17 GDPR. These prerequisites inter alia provide a right to erasure, if data is not necessary for the purpose it was collected for, in case of an unlawful processing of personal data, if the personal data have to be erased for compliance with a legal obligation in Union or Member State law to which Fresenius is subject, or if you have withdrawn your consent and there is no other legal ground for the processing.

Right to restriction of processing

You have the right to request from Fresenius the restriction of processing if the prerequisites of Art. 18 GDPR apply. This right exists inter alia, if the accuracy is contested by you, for a period enabling Fresenius to verify the accuracy of personal data, if the processing is unlawful and you contest erasure and demand restriction of their use instead.

Right to data portability

You have the right to receive your personal data, which you have provided to Fresenius, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller without hindrance from Fresenius under the prerequisites of Art. 20 GDPR.

Right to object

You have the right to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you which is based on lit. e) or lit. f) of Art. 6 sec. 1 GDPR. In this case, Fresenius shall no longer process personal data unless it demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims.

To enforce any of the aforementioned rights, please contact us through one of the communication channels mentioned above.

Right to lodge a complaint

You have the right to lodge a complaint with a responsible supervisory authority.

Our communications department or Data Protection Officer would be ready to answer any questions regarding our Data Protection Statement. Please refer to the contact information given above.